



Form PTO-14

INFORMATION DISCLOSURE CITATION
IN AN APPLICATION

(Use several sheets if necessary)

Docket Number
11510-00013(A00554)Application Number
09/532,208Applicant
Hahn, et al.Filing Date
March 22, 2000Group Art Unit
2743 2642

U. S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER							DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROP.
B ²	5	2	8	5	4	9	4	02/08/94	Sprecher, et al.	—	—	
B ²	5	8	1	9	0	2	8	10/06/98	Manghirmalani, et al.	—	—	
B ²	5	5	4	6	4	5	5	08/13/96	Joyce, et al.	—	—	
B ²	5	5	3	3	1	1	6	07/02/96	Vesterinen, et al.	—	—	
B ²	5	7	3	4	8	3	1	03/31/98	Sanders, et al.	—	—	
B ²	5	7	4	2	7	6	2	04/21/98	Scholl, et al.	—	—	
B ²	5	8	7	0	5	5	8	02/09/99	Branton Jr., et al.	—	—	

FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUB CLASS	Translation	
												Yes	No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

B ²	"Vista: Interactive Communications Software Platform (http://www.syntellect.com/vista.html) 1998.
B ²	"Syntellect Release New Interactive Communications Management Software Platform Based on Open Standards" (http://www.syntellect.com/pr051298.html) May 1998.

EXAMINER

DATE CONSIDERED

6/24/03

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.